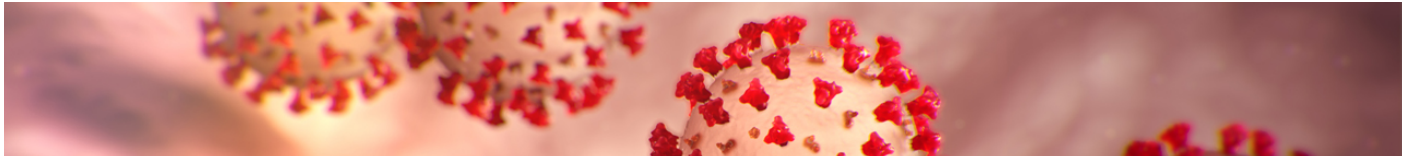


## ACTIONS WE HAVE TAKEN IN RESPONSE TO COVID-19

In response to the COVID-19 pandemic, we have taken the following actions to ensure the safety and comfort of our visiting guests.



<p><b>1.</b></p> <p>All staff have been trained (re-enforced on an ongoing basis) to observe the highest standards of personal hygiene, as well as observing protocols dictated by the World Health Organisation in respect of interactions with guests and one another.</p>	<p><b>2.</b></p> <p>Suites, guest and staff facilities, the kitchen and communal areas will be cleaned and disinfected frequently and thoroughly.</p>
<p><b>3.</b></p> <p>Alcohol-based hand sanitizer will be made available in all communal areas, in guest Suites and on game drive vehicles.</p>	<p><b>4.</b></p> <p>Where possible, we will allocate no more than 6 people per safari vehicle to ensure sufficient personal space for each passenger.</p>
<p><b>5.</b></p> <p>No buffets will be served, and each meal will be individually plated during breakfast, lunch, afternoon teatime and dinner.</p>	<p><b>6.</b></p> <p>Guests will be seated at their own tables during meals, with a space of at least 2 meters between each table.</p>
<p><b>7.</b></p> <p>Any staff returning from leave will be screened thoroughly before returning to work.</p>	<p><b>8.</b></p> <p>We are in close and constant contact with medical professionals in Hoedspruit and Hazyview, and have access to the Nelspruit Mediclinic (private hospital) in the event that a guest or staff member shows symptoms of COVID-19.</p>

Please do not hesitate to contact us should you have any queries or concerns.

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